

Employment Opportunity

<p>Job Title: Caregiver Support Worker (CSW)</p>	<p>Date Posted: March 19, 2026</p>	<p>Reports to: Supervisor, Respite and Caregiver Programs-Geriatrics</p>
<p>Job Posting #CSW-GP-56/2025-26</p>	<p>Date Closed: April 1, 2026</p>	<p>Position Type: 1 FTE existing vacancy</p>

About Organization:

Punjabi Community Health Services (PCHS) is a pioneer community-based not for profit, charitable organization. PCHS has been fulfilling the needs of diverse populations for 35 years by providing services in the areas of addictions, mental health, geriatric, health promotion, domestic violence, parenting, settlement, and services for women, children, and youth. PCHS has several research studies to its credit and is recognized as an innovative organization for community development and its Integrated Holistic Service Delivery Model. PCHS is accredited by the Commission of Accreditation on Rehabilitation Facilities (CARF) International and Imagine Canada. PCHS is a 2SLGBTQ-sensitive organization.

Why Work at PCHS:

- 3 weeks' paid Vacation to start; 4 and 5 weeks after 3 and 4 years of continuous service
- 7 days' paid Personal Time
- Comprehensive Benefits package
- Employee Assistance and Family Assistance Plan
- Various employer-paid training programs and professional development opportunities
- Develop and network through robust community and partner events
- Mileage reimbursement as applicable
- Free on-site parking
- Hybrid work model (contingent on nature of work)

About Position:

The Sahara Caregivers Support and Respite Program is committed to educate caregivers on multiple health concerns faced by seniors. This position will educate caregivers to keep seniors away from hospitals and long term care facilities and also to keep them healthy and at home as long as possible. Promoting positive healthy lifestyle as well as providing culturally and linguistically appropriate educational sessions are the essential components of the program. Caregiver Support Worker will be responsible to develop, plan, implement, report and evaluate the several components of the Sahara Caregivers Support and Respite Program.

Qualifications and Skills:

- College diploma in social work and/or combination of equivalent education and relevant experience
- Registration with relevant regulatory body is preferred
- A combination of skills, experience and academic qualifications will be considered
- Experience working with South Asian population
- Sound knowledge of healthy lifestyles and Health and Safety standards
- Demonstrate problem solving and decision making skills
- Strong networking and facilitation skills

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- Strong interpersonal skills, ability to work independently, as well as with multi-disciplinary teams, both internally and externally
- Excellent computer skills with advanced proficiency in Microsoft Office
- Familiarity with Cloud technology and SharePoint will be an asset
- Effective written and verbal communication skills as well as presentation

Requirements:

- Fluency in South Asian Languages (Urdu, Hindi, Punjabi)
- Must possess a valid Ontario Driver's License, have regular access to a reliable vehicle and provide proof of adequate vehicle insurance
- A satisfactory current Vulnerable Sector Screening (Criminal Record Check) report
- Current CPR and First-Aid certification
- Vaccines (COVID-19 and others) are encouraged.

Responsibilities and Duties: *(but not limited to)*

- Develop, plan and implement educational activities and workshops for caregivers
- Ability to arrange logistics for running the group program
- Networking skills to coordinate with stakeholders to organize need based informative sessions/workshops /trainings for caregivers
- Provide training /orientation to the program volunteers/students
- Conduct/liaison meetings with community groups and service providers
- Conduct outreach activities, public events, set up display tables at community events and online group facilitation, as applicable
- Develop and maintain strong working relationships with hospitals, health care professionals, and the community-at-large
- Regularly update Client Record Management System (CRMS) and complete Screener for assessment
- Capability to handle health and safety /other crisis related to Sahara Caregivers Support and Respite Program
- Maintain appropriate record-keeping/documentation and client files, statistical and outcome measurement tools as required by PCHS policies and procedures
- Attend and actively participate in team meetings, other client related meetings and program meetings as required
- Assist with the development, implementation and evaluation of the program
- Conduct Inter-RAI CHA assessments and develop individualized care plans for the caregivers and the care receivers
- Work closely with the Respite Workers (Personal Support Workers) to develop appropriate individualized care plans for the care receivers; address and review ongoing client needs and develop respite schedules (based on the assessments conducted)
- Write program updates for the newsletter and media
- Attend ongoing training opportunities with regards to the enhancement of the program
- Other related duties as required.

Hours: Full time, 37.5 hours per week
(Some evenings and weekends work is required)

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Annual Salary Range: \$46,000 - \$48,500

Position to commence: April 2026

Please submit your resume to the Hiring Committee at hr@pchs4u.com

Please add **Job Posting #CSW-GP-056/2025-26** to the email subject line and cover letter.

PCHS offers an attractive and rewarding work environment. We appreciate all applicants' interest, but only those under consideration will be contacted for an interview.

Equity, Diversity, Inclusion Statement: PCHS is committed to diversity in its workplaces and welcomes applications from all visible minority groups, women, Aboriginal persons, 2SLGBTQ, persons with disabilities, among other self-identified diverse groups. We also provide accessible employment practices that comply with the Accessibility for Ontarians with Disabilities Act ('AODA'). If you require accommodation for a disability during any stage of the recruitment process, please notify Human Resources at hr@pchs4u.com.

Use of AI: We use an applicant tracking system (ATS) to organize applications and improve efficiency. Every application is comprehensively reviewed by our recruitment team to ensure a thorough assessment of your experience, skills, and potential. AI is not used to make hiring decisions.

Disclaimer: PCHS only posts jobs on verified platforms and never requires candidates to pay fees. To apply safely, please send your resume directly to hr@pchs4u.com. Do not submit personal information through any other website or link