

Employment Opportunity

Job Title: Transitional Case Manager/Social Worker (mobile) Job Posting # TCM-040/2025-26	Date Posted: October 31, 2025	Position Type: Part Time 0.5 FTE Reports to: Supervisor, Addictions program
	Date Closed: Open till filled	

About Organization:

Punjabi Community Health Services (PCHS) is a pioneer, community-based, not-for-profit charitable organization that has been serving diverse populations for over 35 years. PCHS provides a wide range of culturally responsive services in the areas of addictions, mental health, geriatric care, health promotion, domestic violence, parenting, settlement, and support for women, children, and youth. PCHS is widely recognized for its innovative Integrated Holistic Service Delivery Model and has contributed to several community-based research studies. The organization is fully accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) International and Imagine Canada, reflecting its commitment to quality and accountability. PCHS is also a 2SLGBTQ-sensitive organization, committed to equity, inclusion, and culturally appropriate care.

Why Work at PCHS:

- 3 weeks' paid Vacation to start; 4 and 5 weeks after 3 and 4 years of continuous service
- 7 days' paid Personal Days
- Comprehensive Benefits package (including coverage towards fitness memberships and winter tires)
- Employee Assistance and Family Assistance Plan
- Various employer-paid training programs and professional development opportunities
- Develop and network through robust community and partner events
- Mileage reimbursement as applicable
- Free on-site parking

About Program:

Punjabi Community Health Services is pleased to partner with Canadian Mental Health Association Peel Dufferin (CMHA Peel Dufferin) and various agencies in the Peel Region, to offer services to the local community at the *new* Brampton based Homelessness and Recovery Treatment (HART) Hub.

HART Hubs are community-based care hubs designed to address mental health, addiction and housing needs for people experiencing homelessness. They provide integrated care, offering a wide range of services such as primary care, mental health services, addiction care and employment supports. With targeted community outreach and rapid referral pathways, HART Hubs aim to support individuals with complex needs, helping them recover, achieve housing stability, and inclusion.

Achieving our vision means we're recruiting people who are passionate about driving change and delivering evidence-based, responsive and affirming care that meet people where they are. Are you ready to join us?

About Position:

The Transitional Case Manager/Social Worker (Mobile) provides culturally responsive, trauma-informed case management and supportive counselling services to individuals experiencing homelessness, housing instability, mental health challenges, and substance use concerns. Working within the framework of the Housing First and Harm Reduction approaches, the Transitional Case Manager will support individuals transitioning into permanent or stable housing by addressing their psychosocial, mental health, addictions, and practical support needs. Services will be mobile and community-based, requiring travel throughout Peel and Halton Regions to meet clients in locations that are safe and accessible to them.

Qualification, Experience and Skills:

- A university degree or college diploma in social work or a related field, or an equivalent combination of education and relevant experience.
- Minimum of 2 years' experience supporting individuals with mental health, addiction, concurrent disorders, and other concerns affecting equity-deserving populations.
- Knowledge of assessment tools such as OCAN, GAIN SS, Columbia SSR, LOCUS, or similar is considered an asset.
- Registration with a regulatory college (e.g., OCSWSSW) is considered an asset
- Demonstrated knowledge of Housing First, Harm Reduction, and trauma-informed practices
- Experience in conducting assessments, developing care plans, and providing short-term counselling
- Strong understanding of community resources and systems navigation (e.g., housing, shelters, healthcare, income supports)
- Knowledge of a variety of evidence-informed treatment modalities including motivational interviewing and trauma informed practices.
- Experienced at engaging in matters that require sensitivity and empathy across a diverse community, excellent judgement, and discretion; ability to operate with various frameworks including culturally sensitive, anti-racist, anti-oppressive, 2SLGBTQ+ affirming and intersectional.
- Ability to engage clients from diverse cultural backgrounds with sensitivity and respect
- Excellent interpersonal, time management, problem-solving, and crisis intervention skills
- Strong written and verbal communication, and ability to maintain timely and accurate documentation
- Ability to work independently in a mobile capacity and within a multidisciplinary team environment
- Fluency in a second language relevant to the community (e.g., Punjabi, Hindi, Urdu) is an asset

Requirements:

- A satisfactory Vulnerable Sector Screening (Criminal Record Check) is mandatory.
- A valid driver's license and access to a reliable vehicle with current insurance coverage.
- Current certification in CPR and First Aid- Level C with AED.
- Proof of vaccination (including COVID-19 and others) is encouraged.

Duties and Responsibilities:

- Conduct intake, screening, and comprehensive psychosocial assessments using validated tools
- Develop individualized, strength-based care plans in collaboration with clients
- Provide mobile case management support to individuals experiencing homelessness or housing instability
- Offer short-term supportive counselling, crisis intervention, and harm reduction-based support
- Facilitate access to primary care, mental health, addiction services, housing programs, and other community supports
- Assist clients in navigating legal, income support, and identification systems (e.g., OW, ODSP, ID replacement)
- Coordinate discharge planning and service connections for clients transitioning from hospitals, shelters, or correctional institutions
- Facilitate group programming related to life skills, wellness, and housing readiness, as needed
- Act as a liaison between clients and external service providers, ensuring collaborative and integrated service delivery
- Maintain accurate, confidential documentation including progress notes, service plans, and outcome tracking in accordance with agency and funder requirements
- Participate in supervision, team meetings, case conferences, community partnerships, and outreach initiatives
- Promote health equity and cultural safety in all client interactions and program activities

Hours: Full Time, 12 hour rotational shifts (Some evenings and weekends work required)

Hours: 10:00 am – 10:00 pm, Monday to Sunday (no bed services at this location)

Onsite: Roles will be on-site, or community based.

Position to commence: November 2025

Salary Range: \$60,000 to \$65,000 annual based on 1 FTE hours

Part time salary for 0.5 FTE will be \$30,000 to \$32,500 annual

Please submit your resume b to the Hiring Committee at hr@pchs4u.com

Please add Job Posting # TCM-040/2025-26 to the email subject line and cover letter.

PCHS offer an attractive and rewarding work environment. We appreciate the interest of all applicants, but only those under consideration will be contacted for an interview.

PCHS is committed to diversity in its workplaces and welcomes applications from all visible minority groups, women, Aboriginal persons, LGBTQ, persons with disabilities among other self-identified diverse groups. We also provide accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act ('AODA'). If you require accommodation for a disability during any stage of the recruitment process, please notify Human Resources at hr@pchs4u.com