

Request for Proposal

Request for Proposal: IT - Microsoft Cloud Services	Date Posted: June 13, 2018
Posting# RFP/MS-005/2018-19	Date Closed: July 12, 2018

ABOUT ORGANIZATION

Punjabi Community Health Services (PCHS) is a pioneer community based not for profit, charitable organization. PCHS has been fulfilling needs of the diverse communities for the past 28 years by providing services in the areas of addictions, mental health, geriatric, health promotion, domestic violence, parenting, settlement and services for women, children and youth. PCHS has a number of research studies to its credit and is recognized as an innovative organization for community development and for its Integrated Holistic Service Delivery Model. PCHS is accredited by Commission on Accreditation of Rehabilitation Facilities (CARF) International and Imagine Canada.

ABOUT THE CONTRACT

PCHS is inviting proposal to contract out the IT Hosting Service Provider (Cloud Services). In order to smoothly run the IT infrastructure, we are looking for a contractor who is able to provide the following services:

- A) Hosted Exchange/Outlook/Outlook Web Access (OWA)
- B) Centralized Data Management
- C) Hosted SharePoint Solution
- D) Hosted Lync Solution
- E) Integration of the services above for a seamless client experience.
- F) Security: as a service provider's general practice we diligently back up all of our systems and employ tight network security to ensure uptime of the systems as part of the service we provide to PCHS, we have included an Anti-Spam Anti-Virus system as well as back up MX system that will ensure email systems integrity.
- G) Data Backups not saved to the Hosted servers or on the cloud will be the responsibility of the PCHS administrators.
- H) Maintenance and Support of the Hosted solutions is provided to ensure a min of 99.9% uptime with the exception of scheduled routine maintenance. Local server support including servers, desktops, laptops and networks at PCHS locations.

Submit your proposal including fee expectation by July 12, 2018 at:

E-mail Address: jasmin@pchs4u.com

Please add "IT - MS Cloud Services" to the email subject line.

Competent contractors will be contacted for an interview. No phone calls please.