

For Immediate Release  
August 10, 2016

**pchs is honoured to receive a  
Three-Year CARF Accreditation with No Recommendations!**

The Commission on Accreditation of Rehabilitation Facilities (CARF) surveys 7034 organizations in 20 countries and only three percent of all organizations surveyed achieve this level of recognition.

**NEWS**

**Brampton (August 10, 2016)** – Punjabi Community Health Services (pchs) was surveyed by four surveyors for three days during the month of June 2016. As a result, pchs has earned a Three-Year Accreditation from CARF with no recommendations.

In addition, pchs' TV Outreach Strategy for Mental Health and Addictions was recognized as an exemplary practice.

CARF surveys 7034 organizations and only 3 percent of all organizations surveyed achieve this level of recognition. This accreditation decision represents the highest level of accreditation that can be awarded to an organization.

CARF 2016 survey report points out pchs' positive impact on the community and persons served. Here are some highlights of the survey report:

*"The organization not only meets its service mandate but exceeds it. This clearly indicates an organization that works with admirable efficiencies and a focus on maximizing its service.*

*In conjunction with this, partners and funders were clear in stating that PCHS is a 'fluid' and dynamic organization with a commendable dedication to all stakeholders.*

*The organization is described as: respectful, caring, open minded, quality focused, and ethical. The staff members are dedicated professionals who display genuine care and support for the persons served.*

*The organization has created a culture of compassion and inclusion that demonstrates a commitment to quality of services and, more importantly, to quality of life for all served.*

*It is seen as an organization with a 'service-first' approach".*

pchs Board Chair, Mr. Marty Klein : *"pchs is honoured to be recognized for its dedicated professionals, innovation, and "service first" approach. We are grateful to our committed board, leadership, staff, and stakeholders for holding us accountable in delivering safe, effective, and accessible person-centred care. We will remain committed to serving our clients first and strive to continuously improve the quality of services in our pursuit of excellence"*

pchs CEO, Mr. Baldev Mutta : *"Given the scope of this review which included personal interviews with all stakeholders and examination of the Agency's vast number of policies and practices by CARF surveyors, I think this is a remarkable achievement and a credit to every person affiliated with pchs. Everyone in the organization should be proud of this external review which validates our commitment to the clients we serve and to the dedicated staff who provide such valuable services in the community. While pchs is honoured with no recommendations, it understands that the work does not stop here and will continue to invest in a competent, quality driven, and a person focused organization"*

**Punjabi Community Health Services**

1. pchs provides services to all individuals in our community with expertise in serving the South Asian population. The programs include: Adult and Youth Mental Health and Addictions, Case Management, Personal Support Services, Family Supports, Geriatrics, and Settlement Services. pchs is in the process of developing a comprehensive LGBTQ Program.
2. pchs serves approximately 2750 people a year in the Mississauga Halton LHIN, Central West LHIN.
3. pchs is grateful for the unwavering support of its funders which include: Central West LHIN, Mississauga Halton LHIN, Region of Peel, IRCC, United Way of Peel Region, and the generous community donors.
4. pchs has three offices located in Brampton and Mississauga.

**LEARN MORE**

**Questions about Punjabi Community Health Services and the Programs it provides?**

To learn more about pchs, visit the website: [www.pchs4u.com](http://www.pchs4u.com)

**MEDIA CONTACTS**

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